

# SynergyMMS iOS Application

Here it is! The SynergyMMS iOS Application which runs on iPhone, iPod Touch and even iPad. Never before has this combination of mobility, reliability and speed together with the functionality of SynergyMMS been available. We are excited to offer the SynergyMMS iPhone Application as a powerful extension of SynergyMMS. Below are a few highlights and screen shots to introduce the product.

## Asynchronous

Spotty cellular/Wi-Fi wireless in your hotel? No problem. The iOS App loads on your device and can run “off-line” synchronizing in the background whenever a connection is available. Staff members can remain productive throughout the day without experiences interruptions of “hosted” applications.

## User-sensitive Content

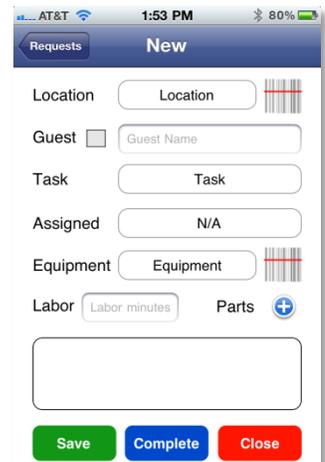
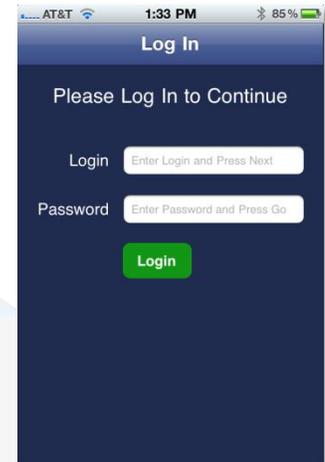
Just what they need to see in the order they need to see it. The data in the iOS application is user-sensitive so lists contain only the data each user needs and program options/features are tailored to each user. Work requests are listed in Priority/Age order so the most important work requests are always at the top of the list.

Users can also search the list of work or some other lists by utilizing the built-in barcode scanning feature. This takes advantage of the camera on the device and can serve to quickly and easily find information. The QR code technology provides a much faster and more reliable scanning experience compared to traditional barcodes. Users love it!

## Create/Edit/Complete Work requests on the fly!

Staff members are empowered with the ability to interact with SynergyMMS on the go! They can create new work requests, edit existing work requests or complete/close work requests based on user rights. Locations and equipment can be selected via barcode for speed/accuracy. Workers can record labor time and “save” it to capture incremental progress. Each time entry is recorded so productivity reports reflect total time spent on any given task.

Users can also add parts to a work request through the iOS App. They simply choose a part, a store room and a quantity so all costs can be captured in the system.



## Conduct inspections

Detailed room inspections have never been easier. Properties can create their own custom inspections based on room or equipment type. The inspection then presents as a checklist in the iOS App. Each answer is recorded and users can add comments to any given question. Questions have a "Pass/Fail" response and if "Fail" is selected, the user is automatically taken to a new work request form for completion. Once the new work request is entered, the user is returned to the inspection form automatically. Any work requests created from an inspection are recorded and a link to the originating question is also recorded. The inspection process is very simple and intuitive and captures the necessary data to help refine the inspection process in the future.

Item	Pass	Fail	?
Is the toilet clogged?	●	●	?
Is the carpet clean?	●	●	?
Are guest toiletries available?	●	●	?
Do the sheets need to be changed?	●	●	?
Is the television working properly?	●	●	?
Se estorba el tocador?	●	●	?
Esta la alfombra	●	●	?

## Manage Equipment

Equipment data is easily managed with users standing right in front of the equipment. The entire equipment database is included in the iOS App. Datasheets are also available allowing for further information to be stored against any one piece of equipment. These include data on motors, filters, electrical information, service contracts, etc. Users can reference and update the datasheets on any given piece of equipment.

Name	Air Handler #01
Manuf.	McQuay
Model	RDS708BY
Serial No.	38K0014703
Date Installed	March 14, 2002
Warranty Date	March 14, 2004
Department	ENG
Location	Mech. Room 2

Department	ENG
Location	Mech. Room 2
Type	AHU
CIQ Alias	AHU1SS
Barcode	1234
Arch. Space	A-104B-J4
Serves	Pine Room

With the iOS App, all of the necessary information is available at their fingertips.

## Manage Inventory

In SynergyMMS, any location can be a storeroom. This allows a property to track anything, anywhere on the property. Inventory items can be stored in multiple locations and can be searched by barcode (QR code). As shown earlier, inventory items can be added to a given work request and the quantity on hand is adjusted as parts are used. Receiving actions can also be conducted adding inventory to a storeroom. Checkout is also available to remove an inventory item from a storeroom outside of assigning it to a work request. An audit feature allows for the balancing of inventory at any time to ensure quantities are accurate. The inventory management section of the iOS App can handle consumables as well as FF&E for asset management.

Location	1006
Barcode	29160
Name	Widget-DE
Part No.	DEW-3529
Descrip.	Double-edged widget
Current QOH	40
Adjustment Qty	

**SynergyMMS iOS App: It is all in the palm of your hand.**

